



## 雀巢綜合管理系統政策

雀巢確信，只有真正讓員工參與每天的業績改善歷程，才能獲得持續的成功和競爭優勢。因此，結合我們的管理體系以及正確的行為和紀律，我們得以持續贏得消費者和客戶的信任、信心和滿意度，提升我們的品牌、產品和服務品質，為建設領先的食品和營養健康公司奠定堅實的基礎。

### 合規

我們遵循所有內部標準及適用的法律法規，和客戶對業務操作、產品及服務所提出的要求。

### 職業安全和健康

我們在業務管理中時刻關注安全和健康，消除事故隱患，保護員工、合同承包商及訪客的健康。

### 環境可持續性

我們為公司和社會創造長期的共享價值，保護環境、採納有利於環境可持續性的業務操作，包括有效利用自然資源、防止污染和減少廢物產生。

### 品質與食品安全

我們致力於提供產品和服務，取悅我們的消費者和客戶，滿足他們的需求和喜好，同時保障食品品質及安全，以及良好的營養價值。

### 每個人的承諾

保障食品安全及質量、工作上的職業健康及安全，以及環境可持續性是整體公司的目標。

### 業務的卓越性

我們力爭在所有工作中實現卓越經營以及零瑕疵/零浪費。

### 以結果為導向和持續改進

我們通過施行有意義提議、及監察目標達成，以持續改進所有工作業績。管理層有責任和義務保障提供足夠資源及發展人力，從而創建以業績為導向的文化，激勵員工時刻達成目標。我們與政府部門、股東及利益相關方保持持續而公開的對話，鼓勵業務夥伴遵守本政策所確立的原則。

雀巢香港有限公司

鍾美玲 - 總經理  
2019年11月

## NESTLÉ INTEGRATED MANAGEMENT SYSTEM (NIMS) POLICY

Nestlé are convinced that sustainable success and competitive advantage can only be achieved by fully engaged our people in every day performance improvement. As a result of the right behavior and discipline combined with full use of our management system we gain and sustain consumer and customer trust, confidence and satisfaction in all our Brands, Products and Services the essential basis of the Leading Food, Nutrition, Health and Wellness Company.

### Compliance

We comply with all internal standards and with all the applicable regulations, legal and customer requirements in all our business practices, products and services.

### Occupational Safety and Health

We integrate Safety and Health in the Management of our business so that all activities are considered with a perspective of preventing incidents and protection of employee, contractors and visitor health.

### Environmental Sustainability

We create shared value for the company and society over the long term by protecting the environment and applying environmentally sustainable business practices, including efficient use of natural resources, preventing pollution and reducing waste.

### Quality and Food Safety

We are committed to offering products and services to delight our consumers and customers, meeting their needs and their preference, without compromising on Food Safety, Quality and sound nutrition.

### Everybody's Commitment

Quality, Food Safety, Safety at Work, Occupational Health and the Environmental sustainability are Company-wide objectives.

### Business Excellence

We strive for excellence and zero-defects / no-waste in everything we do.

### Result Orientation & Continuous Improvement

We continuously improve our overall performance across all the processes by monitoring and acting upon meaningful initiatives, objectives & targets.

Management is responsible and accountable to ensure adequate resource and people development thus fostering a performance driven culture, inspiring our people to achieve our objectives at all times. We are in constant & open dialogue with authorities, stakeholders and interested parties and encourage our business partners to follow the principles outlined in this policy.

Nestlé Hong Kong Ltd.

Ms May Chung – General Manager  
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